# THE NEW EDUCATIONAL TECHNOLOGIES AND LEARNING

#### **ABOUT THE AUTHOR**

**Ibrahim Michail Hefzallah** has been on the faculty of Fairfield University since 1968. At present, he is a professor of educational technology and the chair of the Educational Technology Department of the Graduate School of Education and Allied Professions. He received his Ph.D. from Ohio State University in educational media in 1959. Since then he has been engaged in teaching, research, and writing. He has authored and/or coauthored numerous articles, five Arabic textbooks, and three English textbooks in the areas of television, curriculum planning, and learning and communications media in the information age. His latest book publication was a spiritual novel titled *I Have Grown in His Love* (2003).

His articles have appeared in such publications as *Babel, The National Association of Secondary School Principals Bulletin, Educational and Industrial Television (EITV), International Journal of Instructional Media, Journal of Advertising Research, The Journal of the University Film Producers Association,* and *Vocational Guidance Quarterly.* Some of his research has focused on critical viewing of television, electronic publications, and the use of the World Wide Web in education.

In addition to teaching, research, and writing, Dr. Hefzallah is a producer and director of educational and cultural television programs. A sample of programs he has produced include *The Fairfield Gallery, Photographic Vision, Transcribing Jazz, Teaching Children About Families,* and *Design for Life,* all of which have been shown on Connecticut Public Television. *Design for Life* focuses on teenage smoking and received the American Cancer Society 1980 Connecticut Media Award. His latest production, *If These Stones Could Speak,* focuses on the story of Fairfield University as told in its buildings. It won The Communicator Crystal Award for Excellence in 1996. **Second Edition** 

# THE NEW EDUCATIONAL TECHNOLOGIES AND LEARNING

# Empowering Teachers to Teach and Students to Learn in the Information Age

By

# IBRAHIM MICHAIL HEFZALLAH, Ph.D.

Professor of Educational Technology Chair, Department of Educational Technology Fairfield University



CHARLES C THOMAS • PUBLISHER, LTD. Springfield • Illinois • U.S.A.

#### Published and Distributed Throughout the World by

#### CHARLES C THOMAS • PUBLISHER, LTD. 2600 South First Street Springfield, Illinois 62704

This book is protected by copyright. No part of it may be reproduced in any manner without written permission from the publisher.

#### © 2004 by CHARLES C THOMAS • PUBLISHER, LTD.

#### ISBN 0-398- 07492-5 (hard) ISBN 0-398-07493-3 (paper)

#### Library of Congress Catalog Card Number: 2003070320

With THOMAS BOOKS careful attention is given to all details of manufacturing and design. It is the Publisher's desire to present books that are satisfactory as to their physical qualities and artistic possibilities and appropriate for their particular use. THOMAS BOOKS will be true to those laws of quality that assure a good name and good will.

> Printed in the United States of America [W-R-3]

#### Library of Congress Cataloging-in-Publication Data

Hefzallah, Ibrahim M. (Ibrahim Michail)

The new educational technologies and learning : empowering teachers to teach and students to learn in the information age / by Ibrahim Michail Hefzallah. — 2nd ed.

p. cm.

Includes bibliographical references and index.

ISBN: 0-398-07492-5 — ISBN: 0-398-07493-3 (pbk)

1. Education technology—United States. 2. Telecommunication in education—United States. I. Title.

LB1028.3.H43 2004 371.33—dc22

2003070320

To my family

#### PREFACE

When the first edition of this book appeared, the size of the web was estimated at 320 million web pages. Only 34% (108 million pages) of those pages were indexed. Pages that are not indexed stay invisible to search engines. Today, the web has over 17 billion web pages. Although only approximately 18% of those pages are indexed, the number of searchable pages has increased to over 3 billion web pages!

The increase in the size of the indexed web pages is just one example of the tremendous and fast pace of technology development that is affecting every phase of our lives and, of course, our educational practice. More and more technologies are introduced (software and hardware) providing the vehicles and tools through which excellence in teaching and learning may occur.

Statesmen, legislators, business leaders, parents, and educators are constantly advocating the infusion of technology in education. *The CEO Forum on Education and Technology* (2000) stated: "As part of our efforts at school reform, we should apply technology's resources to develop the full academic abilities of all our students."

Professional organizations interested in studying requirements for teaching certifications have recognized literacy in technology as an essential standard for teaching certification. Standards for technology-literate students have also been developed and practiced by many schools.

In light of recent studies, educational technology developments, and emerging educational needs of the twenty-first century, the chapters in the new edition have been revised and updated. A new section on children and youth's safety on the Internet was added, and a new chapter on television in education was introduced.

In the preface to the first edition (1999), I wrote: "Prior to the accelerated evolution of information technologies, educators advocated the need for individualized, flexible, interactive, interdisciplinary and up-to-date learning environments in which students control their own learning—necessary conditions to enable students to become educated persons. However, with reliance on textbooks and audiovisual supplements it was difficult, if not impossible, to implement such progressive educational practices. Today, the new learning and telecommunications technologies can help realize educators' pedagogical dreams." Five years later, that statement is still true; teachers are required to infuse technology in their teaching.

Ibrahim M. Hefzallah

#### PREFACE TO FIRST EDITION

As the world prepares to enter the 21st Century, the goal of education has become more focused than ever on cultivating truly educated persons. On the threshold of a new millennium, the drive for educational reform should not be propelled by business needs only. Emphasis should also be put on graduating people who can deal with change in our world a change that is accelerated by the technologies of the Information Age. An *Educated Person* in this Age is one who is capable of maintaining a high quality of life, and of contributing to the betterment of the community and the world as a whole.

Information technologies have proven to be a significant advantage to the teaching/learning process. Developments in these technologies provide more powerful and versatile applications in education. One can look at our current era as the golden era of technology in education. Never before have educators had the wide and effective range of instructional and telecommunications technologies that are available to them and their students in and out of class. Educators have at hand very efficient tools to structure learning environments conducive to achieving the goal of education: the cultivation of the *Educated Person*.

Prior to the accelerated evolution of information technologies, educators advocated the need for individualized, flexible, interactive, interdisciplinary and up-to-date learning environments in which students control their own learning—necessary conditions to enable students to become educated persons. However, with reliance on textbooks and audiovisual supplements it was difficult, if not impossible, to implement such progressive educational practices. Today, the new learning and telecommunications technologies can help realize educators' pedagogical dreams.

This book examines these new learning and telecommunications technologies and their potential applications to enrich the learning process, to ensure educational equality for all students and to help cultivate the *Educated Person*.

Ibrahim M. Hefzallah

#### ENVIRONMENT, REFORM, TECHNOLOGY, AND TWENTY-FIRST CENTURY CHALLENGE

"We never educate directly, but indirectly by means of the environment." John Dewey

"I have learned to undertake reform of the environment and not to try to reform man."

Buckminster Fuller

"We are unlikely to obtain the schools we want until we take greater advantage of the power of modern technology and its appeal to youth."

Howard D. Mehlinger

"Our economic survival and leadership in the free democratic world rest on the educated individuals of our nation. The need to achieve excellence in education and educational equity for everyone is urgent. Only when our quest is multilateral and targets the student as a whole person will we realize excellence in education."

Ibrahim M. Hefzallah

#### INTRODUCTION

Since man perceived the need to educate the young, educational goals and practices have been examined to assess the efficiency of the educational system. As a result, different views of educational reform have emerged. These views reflect the values and aspirations of those who express them, as well as their perception of the economic, social, political, national, and international conditions of the time. However, the road to educational reform has many paths, and one must consider a broad range of educated points of view to formulate a comprehensive vision of the goal of educational reform. Reforming education should not be driven by business needs only. It also should target the cultivation of well-rounded educated persons. Education for earning and education: the cultivation of the educated person.

Since we educate by means of the environment, special attention must be given to the design of learning environments conducive to the cultivation of the educated person. An essential element of that design is ensuring the learner's interactivity with models of excellence, both in human resources and in learning materials. Fortunately, the technology of the information age provides students and teachers with the tools and vehicles through which models of excellence can be accessed.

This book is divided into four sections: Education in the Information Age, The Learning Environment, The New Learning and Telecommunications Technologies, and Necessary Conditions for Effective Utilization of the New Learning and Telecommunications Technologies.

Section I examines the need for educational reform, the goal of that reform, and the role of technology in realizing that goal.

Section II addresses the significance of the learning environment and the necessary conditions for providing teachers and students with access to models of excellence in human resources and in learning materials.

Section III presents the new learning and telecommunications technologies with emphasis placed on their potential applications in education.

Section IV focuses on necessary conditions conducive to the empowerment of the teachers to teach and the students to learn in the Information Age. Among these conditions are the cultivation of technology-literate teachers, technology-literate students, and effective school media specialists.

I.M.H.

# **CONTENTS**

	Page
eface	.vii
eface to First Edition	<i>ix</i>

### SECTION I-EDUCATION IN THE INFORMATION AGE

# Chapter

1.	Educational Reform
	The Need for a Comprehensive View of Educational Reform . 5
	No Child Left Behind Act 2001
	Comments on No Child Left Behind Act of 20019
	The Need to Emphasize Development of
	Values in Education11
	A Comprehensive Educational Reform Goal12
	The Educated Person—A Definition12
	Technology and the Cultivation of the Educated Person 13
	Conclusion14
	References15
2.	The Education Person in the Information Age17
	Introduction
	Basic Characteristics of the Modern Age17
	Accelerated Rate of Scientific Developments17
	Education for Change 19
	Serious World Problems
	Technology and the Changing Family Lifestyle21
	Increased Automation
	The Need for a Common Shared Information24
	The New Literacies
	Borderless Information
	Conclusion
	References

#### SECTION II—THE LEARNING ENVIRONMENT

3.	Significance of the Learning Environment.	37
	Access to Excellence	37

	Teachers as Designers of the Learning Environment 38
	Creativity
	Learning to Learn
	Critical Mind
	Self-Evaluation
	Real People
	Clear Understanding of the Teacher's Role
	Clear Understanding of the Educational
	Technology Concept
	Structuring the Learning Environment
	Pedagogical Dreams Come True
	Necessary Conditions for an Effective Learning
	Environment
	A Flexible Learning Environment
	An Interactive Environment
	An Interdisciplinary Environment
	An Up-to-Date Learning Environment
	References
4.	The Educational Technology Environment53
	Paradigm Shift in Assessing Advantages and Limitations
	of Technologies of Instruction
	Media Comparison Studies
	A Paradigm Shift
	Unique Characteristics of the Educational Technology
	Learning Environment
	An Extended Environment
	A Multimedia Environment
	An Engaging Environment
	An Educational Equality Environment
	An Interactive Environment
	References
5.	Mediated Interaction
	Types of Mediated Interaction
	Live Mediated Interaction
	Delayed Feedback Mediated Interaction
	Indirect Feedback—Totally Mediated Interaction
	Mediated Interaction and Educational Technology
	General Guidelines for the Design of Live
	Mediated Interaction
	General Guidelines for the Design of Totally
	Mediated Interaction
	Reasons for Using Mediated Interaction

To Help Achieve Excellence in Education
To Support Evolving School Curricula
To Meet Various Needs, Interests, and Learning
Styles of Individual Students
To Educate Students in the Process of Self-Learning 70
To Educate Students in the Use of New
Communications and Information Delivery Systems 70
Conclusion
References

#### SECTION III—THE NEW LEARNING AND TELECOMMUNICATIONS TECHNOLOGIES

# Part One—Computers In Education

6.	Forerunners to Computers in Education
	Introduction
	Programmed Instruction and Teaching Machines80
	A Definition
	Historical Review of Programmed Instruction
	and Teaching Machines
	References
7.	Current Uses of Computers in Education
1.	
	Introduction
	A Storyteller
	Multimedia Producer/Presenter
	Interactive Medium of Communication
	Gateway to the Information World
	Digital Publishing Medium93
	Tools for Digital Publications—Word Processing94
	Desktop Management of Instruction
	Student Portfolios
	Lesson Plans
	Connecting to Web Resources on Teaching Plans 107
	Virtual Reality
	Virtual Reality on the Internet
	The Computer as a Tutor—Teaching Strategies
	Drill and Practice
	Tutorials
	Simulations and Demonstrations
	Games
	Multimedia-Assisted Instruction
	References

# Part Two—Compact Disc Read-Only-Memory (CD-ROM)

8.	Compact Disc Read-Only-Memory (CD-ROM)125
0.	Introduction
	Laser Videodiscs
	CD-Audio and the Birth of CD-ROM127
	The CD-ROM Medium
	Producing CD-ROM Discs129
	CD-ROM Unique Characteristics
	Huge Disc Capacity
	A Searchable Medium of Vast Information
	Characteristics of CD-ROM Search
	Efficient Search Options
	Hyperenvironment
	Immediate Assessment of Search Efforts
	A Choice Medium133
	New Developments in CD-ROM Technology134
	CD-R and CD-RW
	CD-I Compact Disc Interactive
	Development of Photo CD
	The Evolution of CD-ROM Software141
	Introduction141
	CD-ROM Early Products142
	Progress in Software Design
	References

# Part Three—The Internet

9.	The Internet—Its Early Development and Accelerated Growth. 151
	Introduction
	What Is the Internet?
	Early Developments153
	The Accelerated Growth of the Internet
	The Creation of the World Wide Web156
	Evidence of the Internet Accelerated Growth
	Summary
	References
10.	Unique Characteristics of the Internet and Its Potential
	Applications in Education174
	Introduction
	Universal Borderless Access
	Rich in Multimedia Resources
	Publishing Medium178
	Interactive Medium179

	Contents	xix
	Collaborative Medium	181
	References	187
11.	Commonly Used Internet Resource Tools and Their Potential	
	Applications in Education	190
	Introduction	190
	E-mail	190
	The Educational Values of E-mail	191
	USENET	197
	Web Discussion Forums	199
	File Transfer Protocol (FTP)	200
	Tools to Enhance Searching for Files Containing	
	Specific Information	201
	Telnet	202
	The Web Browse	203
	Searching for Information	204
	Original Search	208
	Children and Youth's Safety on the Internet	211
	Putting Parents in Control.	212
	Schools and Children's/Youth's Internet Safety	220
	The Internet Community and Youth's Safety	
	on the Internet	222
	The School Home Page	223
	References	

#### Part Four—Video Telecommunications

12.	Television in Education
	Proven Advantages of Television as a Medium
	of Instruction
	The Shining Star of Technologies Takes a Back Seat236
	Television, the Most Popular Medium of Communication 238
	Easy Accessibility
	Abundance of Television Channels
	New Information Services
	Television in Distance Education
	Cable in the Classroom
	Educational Television Collaboration Among
	K–12 Schools
	Continuous Introduction of New Technologies
	TV on the WEB
	The Need to Develop K-12 Students' Television Critical
	Viewing Skills
	References

13.	Satellite Communications for Learning
	Introduction
	Basics of Satellite Communication
	Educational Satellite Consortia
	National University Telecommunications
	Network (NUTN)
	Public Broadcasting Service—Adult Learning
	Service (PBS ALS)
	Public Broadcasting Service—The Business
	Channel (PBS TBC)
	Satellite Communications for Learning
	International (SCOLA)
	Potential Uses of Satellite Communication in Learning 264
	Reception of Specialized Cultural and Instructional
	Programs
	Distribution of School-Based Television Programs
	on a Satellite Network
	Participation in a Growing Teleconferencing Activity 265
	Programming a Special Campus Channel
	Innovative Use of Satellite Communication in Learning 266
	Visiting with Experts in Their Research Working
	Environment
	Home, Away From Home
	Experiential Learning
	Interactive Communication Among People
	from Different Nations
	Conclusion
	References

# Part Five—Distance Education

14.	Distance Education
	Introduction
	The First Generation of Distance Education Practices 279
	Current Correspondence and Independent Studies 281
	Developmental Phases of Distance Education
	Definition of Distance Education
	Uncertainty and Professional Frustration
	Distance Education and Challenges Facing Education 287
	Changing Career Requirements and Preparing
	Citizens for Productive Lives
	Imparting Information vs. Assessing Information 289
	Lifelong Liberal Arts Education
	Providing Educational Equality
	Levels of Implementing Distance Education Projects 293

XX

Contents	,

Total-Distance Education
Total K–12 Distance Education
Partial Distance Education Strategies
Technologies of Blended Learning
Use of Television in Distance Education
Telecourses in Distance Education
Web-Based Distance Education
Live Audio-Video Distance Education Technology 299
Two-Way Video and Audio Transmission Technologies 299
Summary
References

#### SECTION IV—EFFECTIVE UTILIZATION OF THE NEW LEARNING AND TELECOMMUNICATIONS TECHNOLOGIES

15. Empowering Teachers to Use the New Learning and
Telecommunications Technologies in Their Teaching
Introduction
Educating Teachers in the Use of Information
Technologies
Recommendations of Legislators and Learning
Communities
Comments on the Studies and Recommendations 319
Necessary Conditions for Preparing
Technology-Literate Teachers
The School Media Specialist
Community Partnership
Conclusion
References
Appendix—The School Media Specialist Program at the Graduate School of Education and Allied Professions, Fairfield University 337
<i>Index</i>

xxi

# THE NEW EDUCATIONAL TECHNOLOGIES AND LEARNING

# SECTION I

# EDUCATION IN THE INFORMATION AGE

*Chapter 1:* Educational Reform *Chapter 2:* The Educated Person in the Information Age

#### INTRODUCTION

Chapter 1, "Educational Reform," addresses the need for a comprehensive view of educational reform. It reviews various studies focusing on reforming education and presents the goal of educational reform as the cultivation of the "educated person."

Chapter 2, "The Educated Person in the Information Age," examines the basic characteristics of the modern age in an attempt to identify the qualities that an educated person should possess. Identifying these qualities is essential to the effective design of learning environments conducive to the achievement of these qualities.

### Chapter 1

#### **EDUCATIONAL REFORM**

#### THE NEED FOR A COMPREHENSIVE VIEW OF EDUCATIONAL REFORM

Since man perceived the need to educate the young, educational goals and practices have been examined to assess the efficiency of the educational system. As a result, different views of educational reform have emerged. These views reflect the values and aspirations of those who express them, as well as their perception of the economic, social, political, national, and international conditions of the time.

Toward the end of the twentieth century, various studies and reports addressed the need for educational reform. One major report was the 1982 National Science Foundation's *Today's Problems, Tomorrow's Crises*. In this report, the National Science Foundation (NSF) alerted the nation to potential crises resulting from citizens not being prepared to participate fully in the technological world:

We appear to be raising a generation of Americans, many of whom lack the understanding and the skills necessary to participate fully in the technological world in which they live and work. Improved preparation of all citizens in the fields of mathematics, science, and technology is essential to the development and maintenance of our nation's economic strength, military security, commitment to the democratic ideal of an informed and participating citizenry, and leadership in mathematics, science, and technology.<sup>1</sup>

In 1985 and 1992, The National Center for Education Statistics (NCES) conducted assessments of adult literacy. (A 2003 study, *The National Assessment of Adult Literacy* [NAAL], is under way<sup>2</sup>). The 1992 study indicated that almost half of the American adult population was much less likely to respond correctly to the more challenging literacy tasks that require higher-level reading and problem-solving skills.<sup>3</sup>

Proficiency scores of young adults who participated in the 1985 literacy survey were higher than the 1992's scores. The *National Adult Literacy Survey* (NALS) study suggested that this might be due to changes in the demographic composition of the population with an increase in the percentage of participants who learned English as a second language.<sup>4</sup>