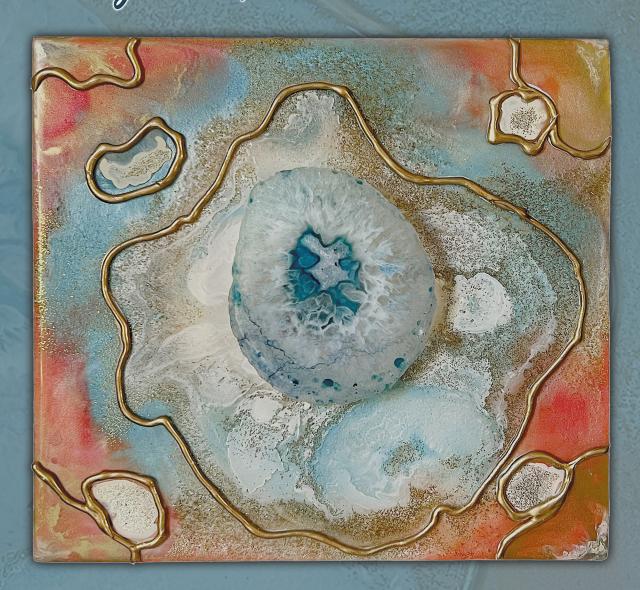
# CASE STUDIES IN SPIRITUAL COACHING A Survey Across Life, Wellness and Work Domains



# DeeAnna Merz Nagel and Madison Leigh Akridge

# CASE STUDIES IN SPIRITUAL COACHING

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# CASE STUDIES IN SPIRITUAL COACHING

# A Survey Across Life, Wellness and Work Domains

Edited by

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and

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(With 27 Other Contributors)



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To Kate Anthony – you have been a wonderful friend and my academic muse for over 2 decades. Thank you for all you have done to further our joint teachings. We did make a difference way back in the day, and now we do it again in a different way.

#### ~D.A.

For the dear ones in my Inner Sanctum – my love, my family, my friends, and my colleagues – you have each had such a deep impact in my life and on my work. Your unconditional love, support, and encouragement have been the fuel for my inner fire and the sparks that lit my creativity. Oh, and for Jasper, my furry feline writing partner, who reminded me to get up and play in between editing sessions – your ability to keep me on my toes is priceless.

~*M*.*A*.

### INTRODUCTION

#### DEEANNA MERZ NAGEL AND MADISON LEIGH AKRIDGE

What happens when you set out to teach on the topic of spiritual coaching, and discover there is almost no professional literature on said topic? That is the impetus for this book. We decided to bring in the masters of the field and ask them to write! Our mission was clear: bring together both seasoned spiritual coaches who have influenced this new and growing area of the coaching profession, and new spiritual coaches who bring their own diverse knowledge. We would have them describe their work in a diverse array of case studies, with their wide range of backgrounds and approaches, so that others can learn. Along the way, too, we would create a de facto community of those doing this important work.

Both editors are certified coaches as well as licensed mental health practitioners in the counseling and social work fields. They have long known that "Spiritually Integrated Psychotherapy" and "Spiritually Informed Social Work" are prominent teachings in counseling and social work. They have used these concepts integrally in their practices. But they discovered that the literature falls woefully short when the terms *spiritually integrated* and *spiritually informed* are applied to the field of coaching. These terms needed to be more fully developed. The goal of this book is to offer guidance for the coach whose client brings direct or indirect spiritual content into the coaching session. Each chapter highlights established coach skills such as active listening, powerful questioning, and goal setting.

#### **CHAPTER SUMMARIES**

In Chapter 1, "Spiritually Integrated Coaching: Case in Point," DeeAnna Merz Nagel and Gay Norton Edelman introduce "spiritually integrated" and "spiritually informed" definitions to the profession of coaching and focuses on delineating coaching from counseling as well as spiritual coaching from spiritual direction. The authors explain the difference between implicit and explicit

#### Introduction

spiritual content within a coaching session, setting the stage for understanding the case examples that follow from the direct vs indirect point of view.

In Chapter 2, "A Spirited Coach Approach to Breaking Writer's Block," Gay Norton Edelman and Ellen Neiley Ritter introduce coach competencies within the context of a session between a coachee and a writing coach and focuses on depicting how the competencies are utilized through the case example. The authors explain the scope of a writing coach and demonstrate how the competencies can be integrated into a niche specialism.

In Chapter 3, "Healing Through Fiction: An Integrative Approach to Storytelling Coaching," Jade Eby introduces the effective integration of writing fiction for the purposes of self-alignment, self-introspection, greater connection with Spirit, and healing. The author demonstrates taking a painful experience and turning the experience to the page in a very different fictionalized story.

In Chapter 4, "Jacob's Story: The Art of Spiritual Storytelling in Coaching," John Yaphe, Cedric Speyer and DeeAnna Merz Nagel introduce text-based work with clients and focus on building empathy within textual relationships. The authors demonstrate that the writing medium can create an enhanced coaching experience when coupled with spiritual storytelling and the added benefit of perceived anonymity allows the client's story to unfold.

In Chapter 5, "Reading Between the Lines: Numinous Moments in Online Coaching," DeeAnna Merz Nagel and Kate Anthony introduce the concepts of presence and numinosity within an online coaching case example and focuses how an online professional relationship is formed. The authors explain nonlocal presence and demonstrate the numinous moments within the online coaching process.

In Chapter 6, "Haiku CPR: Meditation, Introspection, and Soul Expression," Madison Leigh Akridge introduces Haiku as a contemplative tool and focuses on creative expression and personal expansion. The author explains how to create a Haiku and how to use the Haiku CPR Method to process thoughts, feelings and/or behaviors as they relate to felt experiences and environmental factors. The case study demonstrates the effective use of the Haiku CPR Method.

In Chapter 7, "Coaching for Clarity: Pairing Contemplative Writing Prompts with Essential Oils," DeeAnna Merz Nagel introduces a sensory experience into the coaching process, matching essential oils with journal prompts. Contemplative writing as a tool for gaining clarity is the session focus. The author additionally explains how the olfactory sense can create a somatic coaching experience and demonstrates this step-by-step group coaching activity.

In Chapter 8, "Perimenopause: Coaching Change with Grit and Grace," Wendy Bright-Fallon and Debbie Peterson introduce the concepts of "grit" and "grace" focusing on setting clear boundaries and engaging in self-care. The authors explain the process of change as women age and demonstrate how group coaching can create an intimate space for individual goal attainment.

In Chapter 9, "Navigating Change to Physical Ability in Middle Age," V. Anasha Chavez-Asforis and Madison Leigh Akridge introduce the Soul Trek art-based self-empowerment series, which focuses on mindfulness practices and personal growth. The authors explain how to utilize the Soul Trek series and demonstrate the power of change in mind, body and spirit when applying mindfulness techniques to one's daily practice.

In Chapter 10, "Spiritual Recovery Coaching: Reconnecting with Source and Self," Izzy Harbin and Madison Leigh Akridge introduce spiritual recovery coaching, which focuses on not only recovery, but self-discovery as well. The authors explain the potential benefits of merging spirituality and recovery coaching and demonstrate the movement that can occur when inviting one's Higher Self and Source into the work.

In Chapter 11, "Breaking the Silence: Coaching at the End of Life," Don Eisenhauer introduces end of life coaching and focuses on deep listening skills as well as a belief that the person dying or grieving knows their own story best. The author explains the topics covered during the coaching process and demonstrates client transformation as a result of being seen and heard.

In Chapter 12, "Coaching the Pandemic: Finding a New Balance," Andy Campbell introduces the use of spiritual coaching to address issues related to functioning during the pandemic and focuses on internal and external influences that effect the overall sense of well-being. The author explains and demonstrates how to move from conflict to calm in the midst of navigating the pandemic.

In Chapter 13, "Female Physician Growth: Beyond Burnout and Loss," Kerri Jo Husman introduces the use of Comprehensive Energy Psychology and Healing Touch to assist a physician who is faced with "burned out." She focuses on assisting the client through using coaching skills in addition to alternative healing methods. The case demonstrates that this combination enabled the coachee to become more self-aware and able to prioritize her needs.

In Chapter 14, "An Appreciative Approach to Spiritual Coaching," Marc D. Wilson introduces appreciative inquiry as a method of strengthening congregational goals in a church setting and focuses on the co-creative alliance with Spirit. The author explains the connection of theory and practice in spiritual coaching and demonstrates how building a transformative partnership can lead to positive outcomes.

In Chapter 15, "Soul-Centered Coaching: Spirituality and Mindfulness in Life and Career," Vibha Sharma introduces the concept of abundance and focuses on various holistic, spiritual, mindful, and metaphysical tools for personal and professional transformation. The author explains the Law of Attraction and demonstrates the usefulness of these tools in harnessing abundance within three short case vignettes.

In Chapter 16, "Whole Person Coaching with the Executive: from Transactional to Transformational," Patrick Williams introduces the idea of "coaching the whole person" utilizing powerful inquiry and additional coaching tools. The author explains Jung's concept of shadow and demonstrates how illuminating what is hidden in the dark can assist the coachee and bring successful outcomes.

In Chapter 17, "Foundational Principles and Competencies Underlying Coaching with Spirit," Teri-E Belf and Gerlando Spoto introduce 4 ancient wisdom spiritual principles and focus on applying these principles to the spiritual coaching process. The authors explain the holistic application of this wisdom and demonstrate how life coaching, the coaching competencies, spiritual principles, and Logical Levels transfer to any form of coaching.

In Chapter 18, "Spiritual Emergence Coaching," Emma Bragdon introduces the concept of Kundalini and assists her client through the process of a spiritual awakening as well as the symptoms that accompany the spiritual emergence. The author utilizes coaching skills and demonstrates that through proper guidance, sovereignty can be achieved.

In Chapter 19, "The Journey of Gender: Coaching with Fluidity," Izzy Harbin and Madison Leigh Akridge introduce coaching clients with gender identity as a point of focus. The authors explain the importance of taking a whole-person approach to coaching, interweaving spirituality, and soul work. The case vignette demonstrates how this holistic and introspective approach promotes an enhanced knowledge of one's true self.

In Chapter 20, "Spiritual Life Coaching: A New Paradigm for Relationships," Cindy Keith Vianna introduces the concept of spiritual awakening and focuses on the client's awakening having emerged after a "twin flame" encounter. The author assists the client in realizing her own dreams and desires and demonstrates that through coaching techniques such as Socratic questioning and the use of visualization, relationship expectations can be self-determined.

In Chapter 21, "Coaching with the Symbolic Imagination," Elizabeth-Anne Stewart introduces pairing imaginative exercises and artwork with traditional coaching and focuses on working with the symbolic imagination. The author explains the Image Guidance process, which involves the client's own unique imagery. She demonstrates how this is utilized to effect change, thus aiding in the client's journey to finding happiness and life purpose.

In Chapter 22, "A Three-Pronged Approach to Spiritual Coaching," Jessica Hawkins and Cedric Speyer introduce 3 models, or lenses, which provide a framework for focusing on work that is client-directed and strengths-based. The authors explain how spiritually integrated coaching practices utilize these 3 lenses and demonstrate the processes that empower the client to become the expert on their own life.

In Chapter 23, "Combining Spiritual Direction with Life Coaching," Alan Harris introduces the successful integration of spiritual direction and life coaching while focusing on the client's spiritual and behavioral growth. The author demonstrates how the client's use of music and poetry in conjunction with spiritual direction and coaching allowed her to reach her goals.

In Chapter 24, "Combining Emotional Intelligence Coaching with Spiritual Direction," Pam Watson Korbel introduces the interweaving of emotional intelligence coaching with spiritual direction. The case study demonstrates client transformation by using the principles of Ignatian spirituality with an emotional intelligence model.

In Chapter 25, "Emotional Wellness Coaching: The I AM Inspired Coaching Model," Gina G. Adams introduces how the I AM Inspired coaching model, which is an integrated psychospiritual, biological, relational, emotional transformation change model that focuses on congruence and alignment with the divine Self. The author explains how this coaching model works and demonstrates how it supports coaches and others in helping professions to facilitate a sacred journey toward wholeness for the client.

In Chapter 26, "Utilizing Shamanic Wisdom in Coaching," Nicole Dobinson introduces ancient shamanic knowledge combined with neuroscience, somatic mind/body, and emergence-based tools and focuses on coaching skills such as deep listening, generative dialogue, and powerful questions. Through the case example, the author demonstrates the coachee's journey of unbecoming and becoming.

In Chapter 27, "Coaching and Huna: An Ancient Approach to Mind, Body, Spirit," Stewart Blackburn and Madison Leigh Akridge introduce the shamanic philosophy of Huna, which focuses on 7 principles of living and 3 aspects of being. The authors explain the application of these principles and aspects of being. The case study demonstrates a pathway to resolving issues in a holistic way that is both heart-centered and mind/body focused.

In Chapter 28, "Psychospiritual Coaching with Essential Soul Care," DeeAnna Merz Nagel and Madison Leigh Akridge introduce Essential Soul Care, a psychospiritual model that focuses on maintaining balance and creating expansive life opportunities. The authors explain the model's key elements and tools, demonstrating how they can be availed within a coaching session to teach self-help rituals that can further enhance personal growth.

The book concludes with the editors' thoughts on the future of spiritual coaching with a specific call to action.

#### Introduction

#### NOTE ON THE SCOPE OF THE TEXT AND LANGUAGE USED

The scope and language of the book has been kept as internationally applicable as possible, while US and non-US spellings (e.g., "counselor" or "counsellor") have generally been retained to reflect each author's original use in their own country and to maintain each author's dialect. Some words are interchangeable and reflect the preference of the practitioner such as coachee vs client.

#### NOTE ON CASE STUDIES AND CLIENT CONFIDENTIALITY

The case studies offered in this book are compilations of various cases, also referred to as composite summaries. Identifying information has been removed and the client's story has been shaped to maintain confidentiality. This book does not contain any verbatim cases.

## **ACKNOWLEDGMENTS**

We would like to thank the authors who contributed to this volume for their wide-ranging expertise and their patience, the team at Charles C Thomas, our mentors at Capstone University, Marilyn Silverman who served as our "third-party" editor, Gay Norton Edelman who served to get us unstuck, and our friends, families and the many colleagues too numerous to mention, and particularly, our students who never cease to inspire.

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# CASE STUDIES IN SPIRITUAL COACHING

## Chapter 1

# SPIRITUALLY INTEGRATED COACHING: CASE IN POINT

#### DEEANNA MERZ NAGEL AND GAY NORTON EDELMAN

*Keywords*: spiritually integrated, spiritually informed, spiritually conscious

#### **COACHING AS A PROFESSION**

Coaching organizations have strived to present coaching as a distinct profession that stands apart from their kin in the helping professions (e.g., counseling, consulting, and mentoring). While coaching has its roots in psychology, and particularly in the field of positive psychology, coach theory and application remains an approach that can stand alone and apart from counseling, consulting, and mentoring. For comparison, we shall examine the distinctions between coaching and counseling (the latter is also referred to as therapy and psychotherapy). Generally, coaching is not a regulated profession with a legally defined scope of practice, while counseling is regulated in many countries with specific rules regarding practice scope. Instead, coaching is guided by professional organizations offering competencies and ethics codes to guide the coach professional (Anthony & Nagel, 2021).

#### DISTINCTIONS BETWEEN COACHING AND COUNSELING

The main distinctions between coaching and counseling are further defined here and summarized from Anthony & Nagel (2021). Coaching and counseling are two approaches to addressing life challenges. Both involve working with a qualified professional who can assist in setting goals, providing support, offering guidance, and giving feedback. The key difference between these two methods is that coaching emphasizes developing skills and behaviors for growth, while counseling often focuses on healing past wounds and processing emotional pain. Both disciplines share some of the same skills and techniques, such as active listening, powerful questioning, and goal setting.

Counseling is a discipline that helps individuals cultivate a meaningful and fulfilling life by exploring how emotional or cognitive processes interfere with one's functioning. Through the counseling process, clients connect with underlying emotions and gain valuable insight into how those feelings shape their lived experiences. Counseling sessions may focus on one's past, present, or future with an emphasis on creating a safe place to manage symptoms associated with anxiety, depression, trauma, stress, or other mental health issues. By delving into past events and understanding why certain situations produce reactions, counselors can actively help their clients mitigate these issues and establish healthy coping behaviors. Counselors generally work with people who are in a state of dysfunction, and the goal of counseling or therapy is to bring them to a state of function.

Coaches typically work with individuals who have either worked through historical trauma, or who have not experienced previous trauma that has impacted their lives in any undo negative way. They are ready to take the next steps needed for personal growth and development. Although there may be an emotional element in a coaching session, clients remain focused on their objectives and benefit from the support provided by their coach.

During these sessions, the coach asks questions that help clients connect to inner resources to best support a course of action for success. Coaches aid in this journey of self-discovery so that clients can tap into what they need to live out their vision and make meaningful changes in their lives. Coaching focuses on the individual's strengths rather than attempting to correct deficits. Coaching does not involve diagnosis; therefore, coaching stays "above the wellness line." Coaches do not work with clients who are in a state of dysfunction, but rather, they work with functioning clients who need guidance with reaching specific life, well-being, or work goals.

#### DISTINCTIONS BETWEEN RELIGION AND SPIRITUALITY

Now that we have distinguished coaching from counseling, let us define religion and spirituality as we approach a further understanding of spiritual coaching and spiritually integrated coaching.

According to the *Oxford Dictionary*, religion is defined as "a particular system of faith and worship," while *Merriam-Webster* defines religion as "a personal set or institutionalized system of religious attitudes, beliefs, and practices." Both definitions include the word "system" which implies an organized process.

*Oxford* defines Spirituality as "the quality of being concerned with the human spirit or soul as opposed to material or physical things."

A more recent definition of Spirituality offered by Fortino (2022, p. 7) is as follows:

...the essence that inhabits our bodies and animates us. Some may refer to it as Consciousness. Spirituality is the act of connecting with Spirit through all of our primary known senses (sight, touch, taste, hearing, and smell) and unknown senses (perceptions that cannot be named but are experienced.... Some people call Spirit that is bigger than/connects all of us by the names of God, Creator, Jah, Divine Spirit, Source, Allah, and Elohi, just to name a few.

#### SPIRITUAL COACHING

This brings us to the ultimate question at hand: What is spiritual coaching? As we have emphasized, we must understand the differences between counseling and coaching. To reiterate, counseling works to address maladaptive behaviors that cause dysfunctional living. Coaching is more proactive, focusing on client goals and outcomes with coach guidance.

We must also recognize the differences between Spiritual Direction and spiritual coaching. Spiritual Direction is the practice of discussing and journeying with people in order to experience a connection with the Divine who goes by many names, including God, and no name at all. Spiritual Direction is nondirective, and while spiritual exercises may be utilized, Spiritual Direction is much more about sacred listening so that the directee's spiritual story may unfold. A spiritual director serves as a midwife for the soul, assisting others in the development of their own spiritual growth and development. In this way, spirituality is a direct experience of this process.

On the other hand, spiritual coaching is proactive, focusing on client goals and outcomes but through a spiritual lens. Spirituality is imbued into the coaching process, but this may be a direct or indirect experience of the process. While some coaches may specifically refer to themselves as spiritual coaches, many others across the coaching profession also address spiritual topics within the coaching relationship. Whether one is specifically a spiritual coach or uses other titles such as life, wellness, or executive coach, spirituality often shows up as a topic to be explored and discussed. Spirituality may show up directly as a client discusses an experience while participating in a religious ceremony, or spirituality may be expressed indirectly such as describing the benefits of art, community, physical activities, or nature (Lasley, Kellogg, Michaels & Brown, 2015). It is important to note that spiritual coaching may or may not involve religion. Some coaches are faith-based. For instance, a Christian coach might identify as a spiritual coach. A devout Christian might seek out support from that coach and receive suggestions for Bible passages to read or engage in other exercises utilizing sacred texts or practices from within the client's chosen religion.

Other spiritual coaches may operate outside the bounds of religion, though they may draw in part from some of these traditions. These coaches pull from an eclectic assortment of tools, including Reiki, yoga, essential oils, and the abundance of literature around mindfulness. Where a religion-based coach/ client dyad might select prayer from their tradition as part of a coaching session, a spiritually based pair might use a guided meditation. Both might use a writing exercise, with prompts drawn from their respective specialties.

We posit that coaching can be a spiritually integrative process. The coach who realizes the direct or indirect spiritual content the client brings to the coaching process, regardless of title, is practicing spiritually integrated coaching. We will now summarize the existing literature regarding spiritually integrated psychotherapy to understand how these concepts can apply to the coaching profession as well.

#### SPIRITUALLY INTEGRATED PSYCHOTHERAPY

Spiritually integrated psychotherapy seeks to explore the ways in which spirituality, religion, and the search for meaning influence their own lives and the lives of their clients (Spiritually Integrated Psychotherapy [SIP] Program, n.d.). Spiritually informed social workers believe that integrating an understanding of religion and spirituality into their work, and harnessing the parts that help with resilience and strengths-building (for those clients who want to), can support behavioral and psychological work (Dombo, 2022).

According to Saunders (2010) spiritually conscious psychological care can be placed on a continuum ranging from outright avoidance to direct and explicit focus. At one end of the continuum is spiritually avoidant care where the practitioner attempts to avoid issues related to spirituality and at its extreme, the practitioner will avoid spiritual content entirely even as the client may request a discussion. At the other end of this continuum, spiritually directive psychotherapy is characterized by the practitioner's explicit and deliberate focus on the client's spirituality with an end goal of assisting clients in resolving issues by maintaining or transforming religious/spiritual beliefs and behaviors. In between, the continuum holds space for the spiritually conscious (informed) practitioner and the spiritually integrated practitioner holding space for the client's spiritual process within the therapeutic relationship, but

This text addresses a major problem in teaching and informing practitioners and trainees about the application of spirituality within the field of coaching. Its purpose is to inform the coaching profession about how spirituality is being utilized by various coaches across the life, wellness, and executive coach domains. The goals are to provide definitions, applications, ethical considerations, and speculation on the future of the profession on a wide range of applications. The content of the book will be a succinct series of case studies while providing cutting-edge tools and interventions for the coaching profession. Both editors are certified coaches as well as licensed mental health practitioners in the counseling and social work fields. The goal of this book is to offer guidance for the coach whose client brings direct or indirect spiritual content into the coaching session. Each chapter highlights established coach skills such as active listening, powerful questioning, and goal setting. The text brings together both seasoned spiritual coaches who have influenced this new and growing area of the coaching profession, and new spiritual coaches who bring their own diverse knowledge. The contributors describe their work in a diverse array of case studies, with their wide range of backgrounds and approaches, so that others can learn. Case Studies in Spiritual Coaching can be used as a primary text for courses that teach spiritual or intuitive coaching and/or courses that teach any coaching domain such as life coaching, wellness coaching, or executive coaching. This book may also be used as an adjunct text for courses that include an introduction to spirituality within the coaching profession.

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